

## ESET Provides A\* Protection to Court Moor School

After a major virus incident took down the network at Court Moor School, ESET provided support to resolve the issue and a replacement security solution they could rely on.



### CUSTOMER

Court Moor School is a state secondary school based in Hampshire. The school has close ties to the local community and is focussed on both the education and experience of the students. The school has a heavy reliance on IT and with data relating to students and staff being stored on-site, the school's IT team are extremely conscious of the need to secure their databases and to meet compliance guidelines.

For Court Moor the IT system plays a pivotal role for staff and students across the whole school. With over 70 teaching staff and around 1,100 students using technology and IT resources during lessons, the stability of the network is crucial to this. In addition to this there are over 40 support staff who rely on the IT network to carry out important school management and administrative tasks.

### CHALLENGE

In late November 2014 Court Moor School suffered a severe virus incident which had a massive impact on the running of the school. Their security supplier at the time was unable to resolve the issue which was causing a catastrophic slowdown of the client PCs. Thousands of PDF documents stored on the school's file server had been infected rendering PCs unusable.

With the incumbent supplier failing to resolve the issue the IT team at Court Moor had to look at alternative solutions. One of the IT technicians at the school contacted a number of AV suppliers to seek help but had little success. When they came to ESET the school was set up with a trial of ESET security software along with extensive assistance and advice in resolving the issues from the UK based ESET technical support team.

### SOLUTION

ESET met all the requirements for Court Moor School's IT security and provided the reliability and support that was so important to them. "After a very serious virus incident we spoke to a number of other anti-virus companies, as our incumbent was failing to handle the problem", explains Mark Taylor, Network Manager at Court Moor School. "ESET were the only company to offer help, and then went on to provide significant support, all based on just using the free trial."

ESET is a global provider of security software for businesses dedicated to combatting evolving computer threats. ESET Endpoint Antivirus delivers unparalleled protection against viruses, spyware and other types of malware with a range of customisable options. Renowned for its low use of system resources, ESET Endpoint Antivirus provides state of the art protection without increasing IT management overheads.